

Diversity & Wellness in the Strengthened Quality Standards Workshop Series

Is your service Rights-focused and ready?

Prioritising and demonstrating an inclusive, rights-based approach is crucial to ensure all older people receive respectful, equitable, and person-centered care.

This approach not only meets regulatory requirements but also builds trust, enhances service quality, and protects the dignity of older adults, enabling choice and control.

Don't just comply – excel and make a meaningful impact!

Strengthened Quality Standards

The strengthened Aged Care Quality Standards emphasise a rights-based approach, prioritising diversity, inclusion and quality care.

Understanding how diversity and wellness are embedded in the Standards will help you to create services that promote equity, empowerment and respect.

Meeting the Strengthened Quality Standards will help you to demonstrate to older people that your organisation delivers inclusive services that honours every older person's rights.

The Strengthened Quality Standards form part of the Support at Home regulatory requirements under the Support at Home programme.

Diversity and Wellness in Strengthened Quality Standards

The series of online workshops will support you to apply a diversity and wellness lens across the Strengthened Aged Care Quality Standards and understand how it can benefit your organisation and communities.

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What you'll walk away with

Each online workshop will give you:

- An understanding of how diversity and wellness is embedded within the Strengthened Aged Care Quality Standards
- Insight into the alignment of the Standards and a rights-based approach
- A greater understanding about the value of applying an inclusive service delivery approach
- An understanding of what evidence is required for the Strengthened Aged Care Quality Standards
- Steps for progressing diversity and inclusion within your organisation
- Useful resources.

Who should attend?

These workshops are for CHSP-funded aged care staff responsible for:

- Leading and implementing the standards and quality review process. For example, Managers, Coordinators, Team Leaders, Quality Managers.
- Delivering frontline services. For example, frontline staff across all service types.

Workshop format

Each session will include:

- A focus on one of the Strengthened Aged Care Quality Standards
- An **introductory presentation** about intersectionality and the alignment of diversity and wellness within a rights-based framework
- **Case Studies** to demonstrate best practice approaches for the delivery of welcoming and inclusive care
- **Q&A** where you can ask questions and share ideas
- **Discussion about** the evidence requirements to demonstrate inclusive practice.

Facilitated by

Dale Park
Diversity, Training and Consulting

Cost

Free for CHSP Providers

Where

Zoom

Duration

60 minutes

Presented by
The ESDT (EACH), SSD Connect Alliance, Grampians SSD

Diversity & Wellness in the Strengthened Quality Standards Workshop Series

Places are limited so please register your attendance to avoid missing out

- Standard 1 – The Person
9.30am – 10.30am
Thursday 26 September 2024
Register [here](#)
- Standard 2 – The Organisation
9.30am – 10.30am
Thursday 10 October 2024
Register [here](#)
- Standard 3 – Care and Services
9.30am – 10.30am
Thursday 17 October 2024
Register [here](#)
- Standard 4 – The Environment
9.30am – 10.30am
Thursday 28 November 2024
Register [here](#)
- Standard 5 – Clinical Care
9.30am – 10.30am
Thursday 5 December 2024
Register [here](#)

Presented by the Eastern SSD (ESDT), SSD Connect Alliance & Grampians SSD

For more information contact:

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